

THE NATIONAL

Position Title: **Head of Ballet and Drama Schools Administration**

Award: **ESPSEA 2022 – MA000075**

Salary Level: **General Staff 7.2: \$80,620.80 excluding super** (\$80,620.80 + 11%

Superannuation (\$8,868) = \$89,489)

Position Employment Type **Permanent**

Attendance Type: **Full Time**

Team **Ballet and Drama Schools, National Theatre**

Standard Hours: **5 days per week, two days 8 am-4 pm; three days 9am-5pm**

PRIMARY PURPOSE

The National Schools Head of Schools Administration leads the administration to deliver the smooth running of the Full-Time and Part-Time Ballet and Drama Schools with the sole purpose of customer-centred delivery of service and RTO compliance.

This senior management role reports directly to the CEO and sits alongside the Artistic Directors of the Ballet and Drama and Schools. Working with the CEO to help to grow the business will be a key focus of this role; this objective will be achieved through ensuring compliance, and nurturing relationships with feeder schools nationally and internationally.

You will thrive in this busy environment and continue to strive for excellence building a team around you that have the same passion for the organisation. Your team reflects your passion for being part of a successful and happy environment.

This role is responsible for ensuring the medium-to-long term planning of the schools and scheduling the schools' activities and the contracts that ensure their delivery.

Creating and overseeing the annual schools' budget will be key to delivering success for the schools' sustainable future.

ORGANISATIONAL REQUIREMENTS

- Lead point of contact for working within an RTO environment.
- Ensure the safety and care of students aged from 3yrs to 99yrs.
- Meet The National Code of conduct and values, as they are the ethos of the organisation

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- Contribute to and support the achievement of The National and its goals and objectives
- Align with authorised The National policies, guidelines, and procedures
- Support and contribute to excellent customer service and a positive team-focused work environment
- Protect the safety of self and other workers through safe work practices

ORGANISATIONAL RELATIONSHIPS

Reports to: CEO

Reporting line: Schools Administration Manager; Schools' Administrator; 3 to 4 casual Administrators.

Leads the Schools Administration team which includes overseeing the rostering and service delivery of Welcome Desk casual administrators (3-4 on short shifts throughout the week).

Works closely with: Artistic Director of Ballet; Artistic Director of Drama; Associate Director of Ballet, Associate Director of Drama; Venue Operations Manager.

ACCOUNTABILITY & EXTENT OF AUTHORITY

This role is accountable to the CEO and is responsible for effective and efficient Schools operations at The National and ensuring compliance is maintained.

Set in place the timelines that the Artistic Directors and Associate Directors must meet to ensure the delivery of the Full-Time and Part-Time Schools.

Understand and observe The National Ballet and Drama Schools procedures.

KEY ACCOUNTABILITIES

Leadership: to the leadership of the CEO and in conjunction with the Artistic Directors of the Schools, contribute to the implementation of The National's strategic plan.

Develop best practice strategies in business development in delivering arts training.

Management: Lead the effective management of the Ballet and Drama Schools, ensuring that all educational compliance targets and business goals are achieved.

Assume responsibility for performance management of the Schools Administration Manager, Schools' Administrator, and the Casual Welcome Desk Team.

Revenue & Financial Management: Working with the CEO and the Finance Manager, undertake financial planning and management, including preparation of budget and

adhering to budget.

Compliance: ensure compliance with all applicable regulations including but not limited to RTO Standards 2015, VSL Act 2016, ESOS National Code.

Key relationships: Maintain a strong relationship with the CEO and two Artistic Directors and two Associate Directors.

Build and maintain good working relationships with the Schools Administration Manager, the teaching faculty, the Venue Operations Manager.

Mandatory Criteria

- Experience of working within an educational environment, particularly in relation to RTO Standards 2015
- Working knowledge of VSL funding (or similar) and advertising requirements,
- Knowledge of ESOS National Code and use of PRISMS/CRICOS
- Experience of ASQA including adding/amending scopes to ensure compliance maintained
- Working with Children Check
- Current Level 2 First Aid Certificate
- Experience in invoices and financial procedures
- Ability to work flexible hours; very occasional evening /weekend work – once or twice a year around productions and graduation ceremonies).

Desirable Criteria

- TAE40116 Certificate IV in Training and Assessment / and or Compliance qualification (highly desirable)
- Knowledge of or interest in the Performing Arts
- Experience of Timetabling
- Experience of aXcelerate database or similar CMS
- Previous experience in coordinating volunteers

Benefits

- Continual professional training and development opportunities
- Free Staff Parking
- A short tram ride from Melbourne CBD in bustling St Kilda, 3 mins walk from beach

- Complimentary tickets to The National Ballet and Drama Schools productions, and shows presented at The National Theatre (subject to availability)
- Discounts for staff and immediate family members to attend part-time and short Ballet and Drama School courses